LIPSON, NEILSON, COLE, SELTZER, GARIN, P.C.

JOSEPH P. GARIN, ESQ.

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NEVADA COMMISSION OF COMMON INTEREST COMMUNITIES AND CONDOMINUM HOTELS

COMMUNITIES AND CONDOMINIUM HOTELS

CASE NO.: 2014-4473

Willow Trace HOA

RESPONSE TO COMPLAINT AND **DISCIPLINARY ACTION**

Date of Hearing: June 18, 2015 Time of Hearing: 9:00 a.m.

COMES NOW, RESPONDENT, Audra Collins, by and through her attorneys of record, LIPSON, NEILSON, COLE, SELTZER & GARIN, P.C., hereby responds to the

Answering paragraph 1 of the Complaint, Ms. Collins admits she is a licensed community manager and subject to the jurisdiction of the Division and the provisions of NRS Chapters 116 and 116A and NAC Chapters 116 and 116A.

Las Vegas, Nevada 89144 (702) 382-1500 FAX: (702) 382-1512

RESPONSES TO FACTS ALLEGED BY THE DIVISION

2. Admitted.

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- 3. Admitted.
- Ms. Collins lacks information sufficient to form a belief as to the truth of 4. these allegations, and therefore, denies same in the manner and form alleged.
- 5. Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- Ms. Collins admits receiving a letter dated June 7, 2013 and further states that she cooperated with the Division and complied with requests from the Division in good faith. In further answer, Ms. Collins states responses to the Division's requests were made in good faith, based on information believed to be correct at the time responses were submitted. Ms. Collins lacks information sufficient to form a belief as to the truth of the allegation that the Division sent a sworn affidavit as to the alleged violations, and therefore, denies same in the manner and form alleged.
- 7. Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- 8. Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- Ms. Collins lacks information sufficient to form a belief as to the truth of 9. these allegations, and therefore, denies same in the manner and form alleged.
- 10. Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- 11. Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- Ms. Collins lacks information sufficient to form a belief as to the truth of 12. these allegations, and therefore, denies same in the manner and form alleged.
 - Ms. Collins lacks information sufficient to form a belief as to the truth of 13.

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these allegations, and therefore, denies same in the manner and form alleged.

- 14. Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- Ms. Collins affirmatively avers that the allegations set forth therein are a 15. legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- Ms. Collins lacks information sufficient to form a belief as to the truth of 16. these allegations, and therefore, denies same in the manner and form alleged.
- Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- Admit to the extent that Ms. Collins was not the assigned manager for the 19. association and she had no reason to know of the alleged forgery. As to the remaining allegations therein, Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. In further answer, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- Ms. Collins lacks information sufficient to form a belief as to the truth of 20. these allegations, and therefore, denies same in the manner and form alleged.
- Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- 22. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.

Division representatives, Sharon Jackson and a compliance investigator, they could perform under their management contract, but they needed to try to get a board in place. Ms. Collins lacks information sufficient to form a belief as to the truth of the remaining allegations, and therefore, denies same in the manner and form alleged.

25. Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.

26. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.

27. Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.

28. Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.

29. Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.

RESPONSES TO ALLEGED VIOLATION OF LAW

30. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.

31. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore,

denies same in the manner and form alleged.

- 32. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- 33. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- 34. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- 35. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- 36. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- 37. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- 38. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks

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information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.

- 39. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- Ms. Collins affirmatively avers that the allegations set forth therein are a 40. legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- Ms. Collins affirmatively avers that the allegations set forth therein are a 41. legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- Ms. Collins affirmatively avers that the allegations set forth therein are a 42. legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- 43. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- Ms. Collins affirmatively avers that the allegations set forth therein are a 44. legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
 - Ms. Collins affirmatively avers that the allegations set forth therein are a 45.

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legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.

- 46. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- 47. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- 48. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- 49. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- 50. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.
- 51. Ms. Collins affirmatively avers that the allegations set forth therein are a legal determination to be made by the Commission. Further, Ms. Collins lacks information sufficient to form a belief as to the truth of these allegations, and therefore, denies same in the manner and form alleged.

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DEFENSES

COMES NOW, the Respondent, Audra Collins, by and through her attorneys of record, LIPSON, NEILSON, COLE, SELTZER & GARIN, P.C., hereby gives notice of the following defenses:

- 1. The Complaint and evidence served with the Complaint does not by a preponderance of the evidence demonstrate that each of the sections identified in the complaint (paragraphs 30-51) have been violated.
- 2. Ms. Collins had no intention to violate the law. In fact, she made effort to comply and keep the Division advised of the status of Willow Trace and other HOAs. Ms. Collins had several meetings at NRED where concerns and issues were discussed with investigators and representatives of NRED. Ms. Collins at all times acted, or attempted to act, in conformity with verbal instructions from the Division.
- 3. The Division should be estopped from seeking enforcement of the sections identified in the complaint (paragraphs 30-51).
- 4. Ms. Collins substantially complied with statutes and administrative code provisions at issue.
- 5. Ms. Collins made good faith attempts to comply with statutes and administrative code provisions at issue.
- 6. Ms. Collins' actions are excused by necessity and were at all times for the benefit of the HOA.
- 7. Ms. Collins' responses to the Division's requests were made in good faith, based on information believed to be correct at the time responses were submitted.

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PRAYER FOR RELIEF

Ms. Collins respectfully requests that this matter be dismissed without discipline or that the Commission take action consistent with the authority permitted by Nevada law.

DATED this 8th day of June, 2015.

Respectfully submitted,

LIPSON, NEILSON, COLE, SELTZER & GARIN, P.C.

Ву:_

JOSEPH P. GARIN, ESQ. Nevada Bar No. 6653 H. SUNNY JEONG, ESQ. Nevada Bar No. 12981 9900 Covington Cross Drive, Suite 120 Las Vegas, Nevada 89144 (702) 382-1500

Attorneys for Respondent Audra Collins

Lipson, Neilson, Cole, Seltzer & Garin, P.C.

CERTIFICATE OF SERVICE

I hereby certify that on the 8th day of June, 2015, service of the foregoing RESPONSE TO COMPLAINT FOR DISCIPLINARY ACTION was made via electronic mail and hand-delivery to:

Common-Interest Communities and Condominium Hotel 2501 E. Sahara Ave. Ste. 202 Las Vegas, NV 89104 Legal Administrative Officer

Michelle D. Briggs, Esq.
Senior Deputy Attorney General
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(702) 486-7041
Attorney for Real Estate Division

/s/ Darnell Lynch

An employee of LIPSON, NEILSON, COLE, SELTZER & GARIN, P.C.